



### Ocean Certification Ltd.

'Having identified a need for ISO9001, ISO 14001 and OHSAS 18001 management systems in our business, we spent several months studying the accreditations and implementing the changes necessary to meet the requirements of the standards.

In September 2011 we approached a handful of UKAS accredited certification bodies with a view to obtaining quotations for their services. Ocean were the quickest to respond, with the most detailed quotation, and were extremely competitive on price.

I called each of the UKAS accredited certification companies to discuss their quotations, and once again I found Ocean to be the most informative and helpful of the group.

As such, we engaged Ocean's services, who eventually performed our stage II (certification) audit on the 4<sup>th</sup>. and 5<sup>th</sup>. of October 2011.

Both onsite and offsite Ocean proved to be helpful and courteous; quite the opposite of what I expected the auditors to be like! Having had a small handful of minor non conformities, to which we responded immediately, we received certification on 13th October 2011.

Since receiving certification and having relayed this on to several customers, we have had great feedback. It's made the Pre Qualification Questionnaires so much easier also! Most of all, however, the business has improved greatly. This combined with the 'Opportunities for Improvement' and ever developing requirements of the standards will help maintain, and continue to improve the way our company operates.

Overall, we were delighted with Ocean, and will definitely be recommending them to others!

**Luke Kitchen**  
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